



# PROCESS OPTIMISATION

### Status Quo

In the past, processes at banks in general and under regulatory laws in particular have grown from necessity. Today they are cherished traditions or unwelcome appendages that almost everyone does their best to avoid. And although in most cases the stakeholders will unanimously agree that process optimisation will free up potential, any analysis of ways to ensure their improvement will often be associated with conflicts of loyalty and autonomy, provoking unrest and potentially obstructing day-to-day business.

Geissbühler Weber Consulting supports you as an independent third party in these situations. The circumstances are assessed in an analysis and the facts are then presented in a report. The report also contains clear recommendations for process optimisation that can be implemented during corrective measures or applied to restore orderly conditions.



### From analysis to optimisation

#### Step 1: Analysis – Investigation of the process

- Analysis of databases (e-mail, applications & systems)
- Document analysis
- Answers to key questions like:
  - How did the process originate?
  - Who is involved in the process?
  - Which systems are data are used?
  - Why has there been no automation?

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#### Step 2: Reporting - Presentation of the facts & recommendations

- Presentation of the status quo
- Presentation of recommendations to optimise the process

#### Step 3: Correction – Implementation of measures

- Process automation using standard software
- Implementation of governance to assign responsibilities

## Why choosing Geissbühler Weber Consulting?

With Geissbühler Weber Consulting, you will have a partner that helps to satisfy regulatory requirements at all times.

Your inclusion of an independent third party ensures that current processes are optimised in a tailored form and irrespective of the system.

#### EXPERTISE

We can draw on the profound know-how of recognised experts from a variety of fields.

### INDEPENDENT PARTNER

We are external and independent partners and have no conflict of interests in regard to the analysis and optimisation. This enables us to ask critical questions to identify the ideal solution for your organisation.

#### RESOURCES

External support from an expert does not place a burden on your daily business. Therefore, analysis and optimisation can be completed cost efficiently and in a timely manner.

#### BEST PRACTICE UND BENCHMARKING

Our long-standing experience means we are familiar with the industry best practices. We are therefore in a position to show you the benchmark in addition to the minimum regulatory standards.

## Thank you for contacting us



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